

Terms and conditions 2014

Validity

These terms of trade govern the sale and supply of goods by DMA/PlexiPhoto to you. DMA/PlexiPhoto may amend these terms from time to time. You will be notified of any amendments by a notice on DMA/PlexiPhoto site.

DMA/PlexiPhoto contract with you

As soon as DMA/PlexiPhoto has sent you an email confirming receipt and acceptance of your order a contract exists between DMA/PlexiPhoto and you. DMA/PlexiPhoto reserves the right to place restrictions on the volume of any goods ordered.

Pricing and availability

The prices and availability of the goods are specified on DMA/PlexiPhoto site. Such information is subject to change without notice. All orders must be paid in advance by means of a credit card or other payment method. This is depending on the country of your bank. The total cost of your order reflects the price of the products ordered plus a shipping charge for handling, packing and postage.

Delivery of goods

DMA/PlexiPhoto shall send the goods ordered to the delivery address, which you supply. All delivery times quoted on DMA/PlexiPhoto site are estimates based on availability, normal processing and delivery time.

DMA/PlexiPhoto guarantee and returns policy

The packing of the article ordered is such that DMA guarantees undamaged delivery. If damaged goods have been accepted in good order, no claims can be made. In the event of incorrect or damaged delivery, the recipient must submit a claim as soon as possible and within 7 working days of receipt. DMA/PlexiPhoto shall use reasonable efforts to replace damaged or defective goods but if replacement is not possible then we will credit the total amount spent by you on the order. DMA/PlexiPhoto recommends that you use registered post or recorded delivery when returning goods.

Governing law and jurisdiction

Contracts between you and DMA/PlexiPhoto are governed by Dutch law. All disputes arising out of or in connection with contracts between you and DMA/PlexiPhoto shall be submitted to the competent court in Amsterdam, the Netherlands.

Privacy policy

We are committed to protecting your privacy. We use the information we collect about you to process orders and to provide a more personalised shopping experience. We may also use it to tell you about changes in our services. All the information you give us is private and secure. We do not currently sell or rent information about our customers, and would not do so without asking you first.

Contact information

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